

■ What happens upon receipt of your international account(s) ?

You need to collect your receivables in France, in Europe or in another country of the world * ?

- The managers of Europe Debtcollection engage immediate interventions against your debtor in French, English, Spanish, German or Italian.
- At the same time they contact their usual collection partners in France or in the country concerned to learn about the debtor's real financial standing.
- The staff of Europe Debtcollection will intervene immediately either by amicable or legal means. Within a short period of time (approximately 30 days or less in some cases) you are informed about the effects and the results of our actions.
- With no reaction from the debtor and according to the opportunity, the managers of Europe Debtcollection forward the account to the collection partner in the country concerned. Together with the agent and in agreement with you, they take all the necessary measures imposed by the situation. (Examples: The amount of the claim justifies a legal procedure in the debtor's country, a negotiation etc.) In any case Europe Debtcollection will not make you lose time.

* The International zone includes all European countries, the other countries in the World and French overseas departments and territories (DOM-TOM)

■ What are the effects and results of the actions engaged ?

Repeated interventions by the managers of Europe Debtcollection - and its correspondents in France and abroad – necessarily involve a result :

- A fast payment of the outstanding amount → It is the main target of Europe Debtcollection.
- The implementation and follow-up of a payment plan
- The negotiation of a controversial claim
- The supply of a certificate of non-collection if the payment cannot be obtained

www.europe-debtcollection.com

Activity governed by the decree 96.1112 of 18.12.1996

■ Which is the added-value of Europe Debtcollection on international debt collection ?

- Europe Debtcollection which was created in 1970, set-up in France and abroad a network of 600 experienced correspondents, who regularly exchange information and files.
- Europe Debtcollection is approved member of the main recovery organizations in the world. Thus the agency is member of LIC, IACC, ACA, concerning the international organizations. It is also member of CSA in the United Kingdom and UNIREC in Italy. Europe Debtcollection is member of ANCR in France.
- Europe Debtcollection, directed by specialized lawyers, is made up of experienced managers in international debt collection working in 5 languages.
- The services provided by Europe Debtcollection, debt collection and credit reports, are certified ISO 9001 (AFAQ) quality standards.
- Europe Debtcollection has many references in France and worldwide both in companies and in the banking sector (CREDIT AGRICOLE, BARCLAYCARD, EGG).

■ Which are the fees?

In both cases :

- Your receivables have to be collected in France ?
- Your receivables have to be collected in another country of the World ?

In any case, Europe Debtcollection fees are based on the principle :

NO COLLECTION, NO FEES

The fees consist in a decreasing percentage. Promotional offers are regularly proposed by the sales department. For further information by phone : +33 (0) 142 894 981 or by e-mail :
par mail : mail@europe-debtcollection.com.

www.europe-debtcollection.com

Activity governed by the decree 96.1112 of 18.12.1996